

Newfoundland & Labrador  
50 + Federation Inc.  
P. O. Box 407  
Glovertown, NL  
A0G 2L0



# 50 + FEDERATION NEWSLETTER

December 2017

## A Joyful and Blessed Christmas

*On behalf of the 50 + Federation Board of Directors*

*We wish you and your loved ones*

*The joy and peace of Christmas.*

*We beseech for you God's choicest blessings*

*Throughout the New Year.*

*We would like to take this opportunity to thank the many Clubs who have contributed reports and articles for our Newsletters during the year. It shows that many of our Clubs from all over the province are keeping very active. From the newsletters we can learn and promote similar activities in our own 50 + Clubs.*

SENIORS NL, ARE PRESENTLY UP DATING THEIR WEB SITE AND OUR NEWSLETTERS WILL BE ABLE TO BE VIEWED ON THEIR NEW WEB SITE VERY SHORTLY

## WELCOME

*We would like to take this opportunity to welcome the new Millertown 50 + Club to the Newfoundland and Labrador 50 + Federation.*



A meeting was held November 1<sup>st</sup> in Millertown to establish a new seniors club. I had the support of Linda Oldford, 1<sup>st</sup> Vice President of Newfoundland and Labrador 50 + Federation to attend the meeting with me. There were 12 people from Millertown and Buchans Junction in attendance. It was a very successful meeting and we were able to elect an Executive. The executive was sworn in by Linda and they are now making preparation for the first membership meeting. I would like to welcome the new club to my area and to the 50 + Federation.

*Ruby Patey*

Area Director

## **2017 Annual Convention**

Our 42<sup>nd</sup> Annual Convention was held at the Quality Inn & Suites, Gander, September 5 to 8, 2017 and was a successful convention. Next year the 43<sup>rd</sup> Annual Convention will be held at the Marystown Hotel & Convention Centre, Marystown, on September 11 to 14, 2018.

A thank you to all our sponsors, especially our Clubs for their financial contributions and donations to the craft table and the many people who helped to make the 42<sup>nd</sup> Annual Convention a success.

## **Election of Officers**

The following officers were elected at the Annual Convention, for a period of two years:

Secretary	Malcolm Rogers	(Re-Elected)
Treasurer	Kevin Thorne	(Re-Elected)

### Directors

Area 2 Avalon South	Josephine Waddleton	(Re-Elected)
Area 3 Burin Peninsula	Jean Philpott	(Elected)
Area 4 Terra Nova, Clarenville, Bonavista	Samuel Saunders	(Re-Elected)
Area 5 Gander, Fogo Inland	Delores Jones	(Re-Elected)
Area 7 Northern Peninsula	Rose Wilson	(Re-Elected)
Area 8N Pasadena – Stephenville	Joan Bowen	(Appointed)
Area 8S Port aux Basques – Ramea	George MacDonald	(Appointed)

We are attaching a list of Board Members for 2017 – 2018 for your information.

The Board of the Newfoundland and Labrador 50 + Federation would like to take this opportunity to thank out going Board Member, John Hanrahan, for his years of service to the Federation.

## **2018 Annual Convention**

### **Accommodations**

The 43<sup>rd</sup> Annual Convention will be held at the Marystown Hotel & Convention Centre, Marystown, on September 11 to 14, 2018. Two rooms will be reserved for each Club's Voting Delegates. Voting Delegates must confirm their reservation at the Convention Hotel before July 22, 2018 after which all rooms will be released to general accommodation. Rate for all Hotel Rooms is \$ 109.00 plus tax. It is strongly recommended that Clubs make their reservations early to insure their accommodation.

**NEWFOUNDLAND AND LABRADOR**

**50 + FEDERATION INC.**

**BOARD MEMBERS 2017 - 2018 Revised Oct 1, 2017**

	<b>Name</b>	<b>Address</b>	<b>Position</b>	<b>Phone #</b>
1	<b>Robert J. Rogers</b>	P. O. Box 407 Glovertown, NL A0G 2L0 robertrogers@personainternet.com	<b>President</b>	(709) 533-6189 Cell: 424- 7174 Fax: 520-2074
2	<b>Linda Oldford</b>	20 Griffin Place Gander, NL A1V 2L3 la.oldford@hotmail.com	<b>1<sup>st</sup> Vice President</b>	(709) 256-7642 Cell: 424-0490
3	<b>Amy Farrell</b>	P. O. Box 525 Marystown, NL A0E 2M0 patrick_farrell1@hotmail.com	<b>2<sup>nd</sup> Vice President</b>	(709) 279-2358 Cell: 277-0275
4	<b>Kevin Thorne</b>	P. O. Box 99 11 Pond Side Road Chapel Arm, NL A0B 1L0 kevinthorne@eastlink.ca	<b>Treasurer</b>	(709) 592-2169 Fax: 592-2141
5	<b>Malcolm Rogers</b>	P. O. Box 16 Trinity, Bonavista Bay, NL A0G 4L0 macrogers2016@gmail.com	<b>Secretary</b>	(709) 678-2311
6	<b>Elaine Hutchings</b>	54 Pine Ridge Crescent Torbay, NL A1K 1L5 Elaine_hutchings@yahoo.com	<b>Director Area 1 <i>Avalon North</i></b>	(709) 233-0900 Cell: 699-0227
7	<b>Josephine Waddleton</b>	P. O. Box 136 Trepassey, NL A0A 4B0 jwaddleton35@gmail.com	<b>Director Area 2 <i>Avalon South</i></b>	(709) 438-2273
8	<b>Jean Philpott</b>	P. O. Box 1711 Marystown, NL jeanphilpott@hotmail.com	<b>Director Area 3 <i>Burin Peninsula</i></b>	(709) 279-7821 Cell 427-5661
9	<b>Samuel Saunders</b>	P. O. Box 307 Glovertown, NL A0G 2L0 samsaunders@personainternet.com	<b>Director Area 4 <i>Terra Nova Clarenville Bonavista</i></b>	(709) 533-2550 Cell: 533-8547
10	<b>Delores Jones</b>	15 Henley St. Gander, NL A1V 2T6 delrayj17@gmail.com	<b>Director Area 5 <i>Gander Fogo Inland</i></b>	(709) 651-2443
11	<b>Ruby Patey</b>	25 Caribou Road Grand Falls – Windsor, NL A0B 1C3 rp@nf.sympatico.ca	<b>Director Area 6 <i>Grand Falls Windsor Connaigre Peninsula</i></b>	(709) 489-4326 Cell: 486-2423
12	<b>Rose Wilson</b>	26 Fifth Ave Deer Lake, NL A8A 1J6 Roisiewilson1@outlook.com	<b>Director Area 7 <i>Northern Peninsula</i></b>	(709) 635-5718 Cell: 636-2018
13	<b>Joan Bowen</b>	84 main Street, Unit # 27 Pasadena, NL A0L 1K0 joanbowen41@gmail.com	<b>Director Area 8 N <i>Pasadena - Stephenville</i></b>	(709) 686-2280
14	<b>George MacDonald</b>	P.O. Box 2345 Port aux Basques, NL A0M 1C0 geomacd@bellaliant.net	<b>Director Area 8 S <i>Port aux Basques - Ramea</i></b>	(709) 695-7877
15	<b>Noreen Careen</b>	618 Churchill St. Labrador City, NL A2V 1T5 careen@crstv.net	<b>Director Area 9 <i>Labrador</i></b>	(709) 944-6245 Cell: 280-1241





Board of Directors of the Newfoundland and Labrador 50+ Federation Inc. are (standing) Kevin Thorne, Treasurer, Noreen Careen Director Area 9, Sam Saunders, Director Area 4, Rose Wilson, Director Area 7, Delores Jones, Director Area 5, Elaine Hutchings, Director Area 1, Ruby Patey, Director Area 6, Malcolm Rogers, Secretary, (seated) Amy Farrell, 2<sup>nd</sup> Vice President, Robert J. Rogers, President, Linda Oldford, 1<sup>st</sup> Vice President. (missing) Joan Bowen, Director Area 8N, George MacDonald, Director Area 8S, Jean Philpott Director Area 3, Josephine Waddleton, Director Area 2.

# House of Assembly

November 8, 2017

## Seniors' Advocate Appointed

The Honourable Perry Trimper, Speaker of the House of Assembly, today announced the appointment of Dr. Suzanne Brake as the Seniors' Advocate, effective immediately.

The Seniors' Advocate Act was passed by the House of Assembly on December 14, 2016, and came into effect upon proclamation by the Lieutenant Governor in Council on July 5, 2017.

“The Office of the Seniors' Advocate will work with seniors and other key stakeholders to identify, review, and analyze systemic issues; make independent recommendations; and promote awareness to the general public. Dr. Brake's experience in work focused on seniors issues will be a valuable asset to the office, and I wish her well as she assumes her new role.”

Honourable Perry Trimper, Speaker of the House of Assembly

The appointment was confirmed by resolution of the House of Assembly on November 7, 2017, as per Section 4 of the Seniors' Advocate Act.

The newly established Office of the Seniors' Advocate is located in the Sir Brian Dunfield Building, 3rd Floor, 2 Canada Drive, St. John's. They can be reached at 709-729-6603.

## **BIOGRAPHY**

### **Dr. Suzanne Brake**

Dr. Suzanne Brake (BSW '79); MSW ('98); PhD (2010) has a lengthy history of involvement in the area of aging and seniors. She has clinical, managerial, administrative, teaching, research and policy experience. In 2015, Dr. Brake was awarded the Canadian Association of Social Workers Distinguished Service Award. Her past work, volunteer experiences, education, personal involvement with family and her most recent role as Director, Seniors and Aging Division; and Provincial Director, Adult Protection, Government of Newfoundland and Labrador, have prepared her to be the inaugural Seniors' Advocate of Newfoundland and Labrador.

# SeniorsNL

RESOURCES • INFORMATION • CONNECTION

FORMERLY SENIORS RESOURCE CENTRE OF NEWFOUNDLAND & LABRADOR

One of SeniorsNL's most valuable partnerships continued to strengthen during 2016-17, and that is our partnership with the Newfoundland and Labrador 50+ Federation. We are pleased with the good relationship that has developed between our organizations and the support we give each



other. Local 50+ clubs have been a tremendous help in organizing public meetings in their communities. The meetings begin with both SeniorsNL and the local clubs speaking to their programs and activities with members of the general public. Other presentations for the meeting include topics such as

elder abuse, legal documents, and housing transitions, among others. Working together, our organizations are better placed to get more information into the hands of seniors across the province. We look forward to many more years of partnership.

Our organization was successful in a request for funding from Eastern Health to hold a series of public meetings in the Eastern Health Region. We entered again into partnership with the 50+ Federation and the Public Legal Information Association of NL (PLIAN) and will spend the



next several months organizing these meetings to be held in the fall of 2017. Communities will be invited to identify topics they would like to learn more about, and we anticipate a range of requests for the life of the project. Examples include Advance Health Care Directives, Healthy Aging, Elder Abuse, Wills, Enduring Power of Attorney, Seniors and Mental Health, and Housing Transitions among others.

# GLADGREETERS 50 + CLUB

## CAPE BROYLE, NL

The Gladgreeters Club started in 1977 with a grant from the government New Horizons Program for Seniors; the purpose was to keep seniors active within the community. In the early club days there were twenty three members, and in 1990 several other Calvert residents joined which also included members from other communities in the area.

Being a member, always meant having a good time whether it was visiting other clubs for dinner and dances, and we gladly returned the favour, to the many card games played while enjoying a cup of tea.

The club was very inviting, productive and generous. Money raised was used to pay hall rent, bus services, and for other social events which included members attending Federation conventions where valuable information was learned and brought back to the club.

The club also contributed to the handicapped in the area, donated to the School Lunch Program, Cancer Society and Red Cross, just to mention a few.

Becoming associated with Seniors NL in St. John's meant becoming more aware of senior issues, such as housing, senior abuse, wills, drugs and income; visits from community health nurses, nutritionists, social workers, the RCMP, pharmacists all in conjunction with the Seniors NL providing valuable information to all residents attending.

Our club is fortunate to be celebrating our 40<sup>th</sup> Anniversary this year. This goes to show that with hard work and dedication, when communities work together, chances for receiving grants are stronger and chances of the club thriving is much greater.

We would like to thank Newfoundland and Labrador 50 + Federation, President Robert Rogers and his wife for attending our 40<sup>th</sup> Anniversary Dinner.

Remember we are stronger in numbers.

*Sheila White*

President  
Gladgreeters 50 + Club

## Newfoundland and Labrador 50 + Federation Inc.

### 2017 Convention Lottery

1<sup>st</sup> Prize \$ 2,500.00 Ticket # 15723 Winner - Florence Dicks, Port aux Basques, NL

2<sup>nd</sup> Prize \$ 1,000.00 Ticket # 5846 Winner – Emma Hynes, Corner Brook, NL

3<sup>rd</sup> Prize \$ 500.00 Ticket # 2998 Winner – Sandra Tuck, St. Jones Within, NL

Club Selling 1<sup>st</sup> Prize Ticket \$ 1,000.00 Gateway Seniors Club, Port aux Basques, NL

Seller of 1<sup>st</sup> Prize \$ 100.00 Claude Dicks, Port aux Basques, NL



# ROCKY HARBOUR PIONEERS 50+ CLUB

10 Rectory Lane  
Rocky Harbour, NL A0K 4N0

## Annual Report 2017

On January 7, 2017 we held our annual New Year's Eve Celebration. Dinner was pot luck, and we had both a door prize and a basket to be won. Once again, Dave Shears played for us as he has for many years. There's just something great about celebrating a new year in January as this cold month sets in for five weeks of wind, snow and cold.

In February, May and again in June we catered turkey dinners for two birthday parties and also the people from the Salvation Army, Gander. Members not only catered the dinner for the Salvation Army, but then entertained them with some skits. The Circuit Courts continue to book our building every couple of months throughout the year. This is good as our costs to operate the building are higher during the winter, and they won't improve with Hydro's new rate increases.

March was one of our busiest months as we had several activities on the go. We prepared beans and toutons on March 3<sup>rd</sup> at the Community Hall for the Winter Carnival. It was the first time that we had made "moose tails" which were toutons rolled in cinnamon and sugar. People seemed to enjoy them. However, the weather wasn't great for this event and the crowd was not what we had expected. The beans and toutons that weren't sold were given to the Recreation Committee for their breakfast the next day. On March 8, we had Kevin O'Shea, Executive Director, Public Legal Information Association from St. John's at our building to discuss legal issues relating to seniors. We had invited members from other clubs to attend if interested. We also catered lunch for International Women's Day on March 9. With all this going on, we cancelled our plans for St. Patrick's Day as there didn't seem to be enough interest after all the other events.

As well as preparing turkey dinners, April, May and August found members making soup, sandwiches and dessert for the Gros Morne Institute for Sustainable Tourism (GMIST) who booked our building for 40 people on April 5 and for Parks Canada, who had rented our building for May 31, June 1<sup>st</sup> & 2<sup>nd</sup>. GMIST has also booked our building for two days in November for soup, sandwiches and dessert. We are pleased that they do so as it gives us a chance to meet people from all across the country, and we enjoy the chance to prepare some Newfoundland soups and desserts for them to try. During Come Home Year we were pleased to do soup, sandwiches and desserts for the Antique Auto Club, who brought all their lovely old cars to the arena for people to see.

During Come Home Year, we also hosted a tea with antiques on August 1 with many members bringing antiques to display around the perimeter of our main room. Tea or coffee was served with a good selection of buns and dainties as well as bread, jam and molasses and a Washington pie. We had a good turnout of people who came to look at all the antiques and ask questions of members before sitting down for tea and some baked goods.

We were really pleased to receive a New Horizons Grant this year. We were finally able to get a new roof on our building and a new ceiling with LED lights in our main room. We'll also get new heaters in the men and women's washroom, a new handicap ramp, and the interior of our building and the back deck will be painted.

During the Easter weekend members treated themselves to a Brunch and on June 19, Club members held a lobster dinner. The first lobster was paid for by the club, and if any member wanted a second lobster they paid for it themselves. The lobster dinner was combined with the birthday dinner for members having birthdays from January to June. The birthday cake (a lovely chocolate cake) was prepared by a member's nephew who is a qualified pastry chef.

Two of our members went to the 42<sup>nd</sup> Annual Federation Convention at Gander in September. Some clubs have many more members than we do, and can afford to send more members if they want to go, but we need to plan ways to raise monies to send members to the Convention. One alternative might be raising our dues which have not been raised in many years.

In October we hosted a 90<sup>th</sup> birthday party. The Birthday Girl requested an afternoon affair with sandwiches and desserts for around 48 people. It's great to see so many active seniors celebrating birthdays up in their 90s.

This will be my last year as Secretary of the Pioneers 50+ Club. I have enjoyed all the activities that we have done over the years. Some of the changes have been good and some not so good, but through it all the club has continued to function very well within our community. I have enjoyed knowing our members and meeting their families. And now as I leave, all I can say is thank you for a lovely time.

*Donna Shears*  
Secretary

Officers elected as follows:

Angela Decker – President  
Shirley Bennett – Secretary  
Greg Kennedy – Treasurer  
Beata Kita - 1<sup>st</sup> Vice President  
Mike Ellsworth - 2<sup>nd</sup> Vice President

The Election of Officers and Installation was done by Rose Wilson, Federation Director during the meeting..

# HUMBER VALLEY SENIORS CITIZENS CLUB

**Pasadena**

## **2016 - 2017 Annual Report**

This year we had 180 members registered. This includes 35 honored members (age 80+). We have 6 members age 90+. Lifetime memberships were given to Nelson & Elsie Bennett + Joan Bowen which leaves us with 7 lifetime members. Average attendance at our meetings is approximately 82.5. We have 60 seniors waiting to join. Two members passed away during the year (Hilda Crewe & Gerald Davis). There is a board & dinner meeting monthly except for July & August.

Our dinner meetings are pot luck or a catered meal followed by a guest speaker or some local entertainment. Our outing this year consist of a bus trip to Killdevil Church Camp. Grants: Our Provincial Wellness grant of approximately \$4000 helped us to work with all seniors in the area providing free snowshoeing, healthy breakfasts, bowling & exercises.

In December, we serve a Christmas supper to our cottage residents & 80+ members. To give our members a break we decided not to cater to outside clubs this summer. No barbecues were held this summer. Public card games were cancelled for the summer due to low attendance. Bridge & Rummoli is on Wed. afternoon from Sept. - June. There are 8 teams playing darts on Friday nights. For the past 4 years we have been accommodating 4th year students from Western School of Nursing in completing their course in Community Health Nursing practice.

We continue to have Halloween, Christmas, New Year's Eve & St. Patrick's Day supper and/or dance. Instead of buying gifts at our Xmas party we donate to the Daffodil Place We gave Christmas gifts to our cottage residents. In December we had our annual soup/sandwich luncheon & bake sale. In Feb. we had a Winter Carnival breakfast + soup/sandwich luncheon with excellent attendance. Our annual Alzheimer's Coffee hour seems to always be a success. A flu vaccine clinic is held here every year.

We donated to Xmas Hamper, Poppy Campaign, Western Health Radiothon & NL 50+ Federation Convention. Our 18 Seniors cottages are filled with a waiting list for occupancy. Our club is a very active and vibrant club. It deserves to grow and prosper and we will grow and prosper with your continued participation.

*Florence Anderson*

Secretary

*Andrew Rice*

President

# **BURIN SENIOR CITIZEN'S 50 + CLUB**

**P. O. Box 109, Site 19  
Burin, NL A0E 1E0**

The Burin Senior Citizen's 50 + Club is alive and active! The club meets the first Thursday of every month with the exception of July and August when a much deserved break is taken. But don't let this fool you; the members are still quite active during the summer. The meeting always begin with the Senior's Prayer and the Lord's Prayer followed by business. After the business is discussed the meeting is closed with another Senior's Prayer. Then it is on to fun: some members play cards, usually 120's, which can be quite rambunctious at times. Some members prefer to play a "quiet" game of Bingo and some go into the kitchen to cook up something tasty for supper. Stew, chicken and chips, beans are just some of the tasty meals served, not to forget the mouth-watering desserts. In June the members are always treated to a delicious Cold Plate and cake to celebrate everyone's birthday. Members are treated to the annual Christmas Party (dinner and dance).

To maintain the building, the club hosts a number of fundraisers throughout the year: Dinner (of course) and dances are held on special occasions, i.e. Valentine's Day, St. Paddy's Day, Halloween and New Year's Eve; eat in or take out dinners; soup luncheons; flea market/bake sale; weekly card games; just to name a few. The hall is rented out to the public. The Club is involved in catering, for example: birthdays, anniversaries and weddings. The club has been very fortunate to sell tickets for a basket or a 50/50 draw at the local Chase the Ace venue. Because of the successful fundraising, the club was able to purchase a much needed heating/ air conditioning system.

In 2016, Burin celebrated it's Come Home Year and the club participated by hosting a breakfast, which was enjoyed by all especially those that came home and had the opportunity to meet up with those they haven't seen in a while.

The club offers an exercise program 3 times a week on Monday, Wednesday and Friday.

A member from the Burin Peninsula Crisis gave a talk, on elder abuse, during a luncheon earlier in the year.

Some members attended the Annual Convention in September which was held in the neighbouring community of Marystown.

The club is very community minded and gives back by way of donations: a school scholarship, Burin Volunteer Fire Department, Burin Peninsula Health Care Corporation Tree of Memory, and the Kinsmen Radiothon.

Under the guidance of President Carol Wiscombe the Burin 50 + Senior Citizens Club is quite active and continues to accept new members. It is a great place to go where fun and fellowship thrive.

*Jean Dibbon*  
Secretary



COR-2016-00318

AUG 31 2017

Mr. Robert Rogers, President  
Newfoundland and Labrador 50+ Federation  
P.O. Box 407  
Glovertown, NL A0G 2L0

Dear Mr. Rogers:

I am writing in response to the resolutions submitted by the Newfoundland and Labrador 50+ Federation, subsequent to the Federation's 2016 annual convention.

This response has been provided by the Departments of Health and Community Services; Tourism, Culture, Industry and Innovation; and Natural Resources.

Government appreciates the opportunity to respond to the Federation's resolutions and I applaud the Newfoundland and Labrador 50+ Federation for its ongoing commitment to ensuring that seniors' voices are heard.

Sincerely,



**LISA DEMPSTER, MHA**  
Cartwright - L'Anse au Clair  
Minister

c: Honourable John Haggie, Minister  
Honourable Christopher Mitchelmore, Minister  
Honourable Siobhan Coady, Minister

Enc.

# PROVINCIAL RESPONSE TO RESOLUTIONS

Newfoundland and Labrador 50+ Federation

September 2016

## Resolution #1

### Financial Assessments in Long Term Care

**Whereas:** People applying to long term care facilities in Newfoundland and Labrador feel obliged to transfer liquid assets to family and friends rather than use assets for the cost of long term care;

And

**Whereas:** Transfer of liquid assets places these adults at risk of financial abuse;

And

**Whereas:** The provinces of Ontario, British Columbia, Alberta, Saskatchewan, Manitoba, the Yukon, New Brunswick and Nova Scotia have revised their financial policy so that individuals living in long term care facilities are assessed based on "income only";

And

**Whereas:** Government has committed since 2012 under Goal 5.1.3 of "Close to Home: A Strategy for Long-Term Care and Community Support Services" to review the financial assessment processes which would include a review of the current liquid asset policies;

**Therefore Be It Resolved:** This Federation requests our Provincial Government to immediately complete a review of the financial assessment processes and consider "income only" as the financial criteria for paying to live in a long term care facility.

### Provincial Response:

*The Way Forward*, released in November 2016, lays the groundwork for the policy direction that this Government will be achieving in the next 18 months and beyond. Within this document, Action item 2.66 "Streamline the Financial Assessment Process for Community Support Services and Residential Long Term Care Services" speaks to an improved and streamlined assessment process, including an income-based financial assessment, which is to be implemented across this client group within the next six to eighteen months. The liquid asset policy will be considered as part of this review.

*(Response provided by Department of Health and Community Services, April 2017)*

## Resolution #2

### Demand Heating Cost

**Whereas:** Formerly non-profit organizations were not charged demand heating cost;

And

**Whereas:** Non-profit organizations have difficulty surviving on the monies they might raise to pay their utilities;

And

**Whereas:** Non-profit organizations are limited in their abilities to raise funds;

And

**Whereas:** Public Utility Companies have created only two (2) categories of billing - residential and business;

**Therefore Be It Resolved:** That the Newfoundland and Labrador 50+ Federation have its Executive to ask the Minister of Justice, the Honourable Andrew Parsons, MHA for Burgeo - La Poile to contact the Public Utilities Board to request the Public Utility Companies to return to three (3) categories of billing - residential, business and non-profit, where the non-profits are not charged on demand but only on consumption of energy used.

**Provincial Response:**

First, to provide some background, the province's electricity system is divided into distinct electricity systems including the Island Interconnected System, L'Anse Au Loup System, Labrador Interconnected System, and Isolated Rural Diesel systems on the Island and in Labrador. These systems have three primary customer rate classes: Domestic (residential), General Service (e.g. non-profits, business, hospitals, municipalities, etc.) and Industrial (e.g. North Atlantic Refinery Limited, Corner Brook Pulp and Paper, Vale). Rates for these classes are approved by the Board of Commissioners of Public Utilities (PUB) based on the cost of providing service which reflects customer's demand and energy requirements and supply cost differences by system.

With respect to demand charges, demand is the measure of power required at any one point in time. During a billing period, a customer's demand will fluctuate depending on the number of devices or equipment operating at various times. When a customer requires an increased supply of electricity, even for a brief period, the system has to be able to deliver. That is, the utility has to be able to provide electricity to meet a customer's peak usage. Increased peak demand requires increased investment in the electricity system resulting in increased demand-related costs to be recovered from customers.

To recover demand-related costs, Newfoundland Power and Newfoundland and Labrador Hydro charge General Service (GS), or non-residential, customers a demand rate which applies to the monthly peak usage recorded on the customer's electricity meter. The demand charge is in addition to energy charges, which all customers pay and applies to the total energy consumed in a billing period. It is common practice amongst most Canadian utilities to charge GS customers separately for demand and energy.

In terms of categories of billing, to our knowledge there has never been a distinction made between non-profit organizations and businesses in Newfoundland and Labrador. Both have always been classified as GS customers. Customer classification within the GS rate classes depends on the level of demand requirements and not the type of organization being served.

Rate structure changes were implemented in 2013 for GS customers on the Island Interconnected System to reduce the billing impact on customers as a result of slight increases in a customer's demand requirements. Prior to 2013, GS customers with peak demand requirements below 10 kilowatts (kW) were in a separate rate class (GS 0-10 kW) in which the cost of supplying demand and energy were blended into a single energy charge. However, under this approach a minimal increase in a customer's peak demand in a month could result in a customer's peak demand meeting or exceeding 10 kW which would require a rate class change and potentially a large bill increase. Customers whose peak demand reached 10 kW in a single month moved to a different rate class (GS 10- 100 kW) and were required to pay a demand charge every month with the minimum demand charge based on 10 kW of peak demand. The monthly demand charge minimum was in addition to the energy charge which applied to a customer's energy requirements during the month.

In 2013, the PUB approved merging existing rates into a single rate for all customers with demands of less than 100 kW (GS 0-100 kW). Under the merged rate class, GS customers are now charged a demand charge only when their peak usage is in excess of 10 kW. The minimum demand charge is eliminated. If peak usage remains below 10 kW, a customer only pays the energy charge. If a customer's peak usage goes above 10 kW then the customer pays a higher demand charge for the month when the demand usage was high. However, high demand usage in one month no longer impacts demand billing in subsequent months. This change reduced the impact of demand charges on customers and is easier to understand.

In order to reduce monthly demand charges, customers may wish to review the timing of operating the electricity equipment in their facilities to get a better understanding of what loads are contributing to their monthly peak demand. Spreading out electricity usage throughout the day could reduce the peak demand and provide savings through reduced demand charges. Your members are encouraged, if they have not already done so, to contact their utility provider to receive tips on conservation and demand management.

*(Response provided by the Department of Natural Resources, August 2017)*

### **Resolution #3 Personal and Palliative Care**

**Whereas:** The Newfoundland and Labrador government has encouraged seniors to be cared for at home;

And

**Whereas:** Care is not always administered by individuals who are properly trained to do so;

And

**Whereas:** A team approach is not always in place;

**Therefore Be It Resolved:** This Federation requests our Provincial Government to enact, through the Regional Health Authorities, policies that require minimum training requirements for personal care workers and a team approach (including personal care workers, social workers and medical care workers) for individual end-of-life care.

#### **Provincial Response:**

A review of the Provincial Home Support Program was completed last year. A priority recommendation of the report is to strengthen the educational requirements for home support workers. Government has accepted the recommendations from this review and is working toward implementation. Part of this work will be reassessing the current curriculum for Personal Care Attendants and Home Support Workers offered through the College of the North Atlantic. Going forward the Department of Health and Community Services will ensure that care for individuals who require palliative and end-of-life care is given significant attention in the educational program.

Training in end-of-life and palliative care is also available outside of the College of the North Atlantic program. Staff of the Regional Health Authorities and physicians who provide palliative and end-of-life care to individuals may avail of a specialized training program offered by the Regional Health Authorities. Learning Essential Approaches to Palliative care (LEAP) is a national program by Pallium Canada who offers training and certification for LEAP facilitators. The standardized training focuses on building capacity by educating front-line healthcare professionals and building interprofessional healthcare teams.

Work is also ongoing provincially to improve palliative and end-of-life services for individuals who wish to remain at home to receive care. An integrated approach to care will ensure individuals and their families receive the support they require from professionals, as part of a team, who have expertise in providing palliative care. Earlier identification of individuals who may require such care will permit time to plan for future services and communicate their care wishes.

*(Response provided by Department of Health and Community Services, April 2017)*



**Resolution #5**  
**Broadband Internet**

**Whereas:** All communities in the province of Newfoundland and Labrador are not connected to the Broadband Internet.

And

**Whereas:** Broadband is necessary:

- To combat isolation for the elderly and disabled;
- To enable residents to fully access government resources;
- To enable students to take full advantage of the education system;
- To enable businesses to compete in today's tight economy;
- To allow residents to fully live in the 21<sup>st</sup> century;

And

**Whereas:** Broadband internet is no longer a luxury, but necessity;

**Therefore Be It Resolved:** This Federation requests our Provincial Government to provide Broadband Internet to all of this Province's residents.

**Provincial Response:**

Broadband, especially as it concerns the non-urban portion of the province, is a priority for provincial government. The telecommunications industry is an area of exclusive federal jurisdiction, with the Canadian Radio-Television and Telecommunications Commission (CRTC) as the federal regulator. While the federal Department of Innovation, Science and Economic Development (ISED) establishes policy, the delivery of broadband service is driven by private sector enterprises that make decisions based on the business case and maximizing the return on their investments.

Through the Department of Tourism, Culture, Industry and Innovation, government has been working to address gaps and deficiencies in broadband service infrastructure to households and businesses throughout the province. However, recognizing that modern telecommunications services are fundamental to our economic prosperity, social development, and global competitiveness, the Provincial Government has worked within this federally-regulated environment to identify ways to improve our province's telecommunications capacity; and more specifically broadband access to households and businesses. Provincial government is working with the Canadian Radio-Television and Telecommunications Commission (CRTC) and Innovation, Science and Economic Development (ISED) and industry to further the expansion and provisioning of improved broadband access for the province.

*(Response provided by Department of Tourism, Culture, Industry and Innovation, June 2017)*



The John C. Crosbie Sealers Interpretation Centre located in Elliston, Newfoundland, is the only facility in the world to focus exclusively on the story of sealing and of sealers. In addition to the Centre, the Sealers Memorial includes a Commemorative Statue and Sealers Monument. The Memorial is both a reconciliation of the loss of life from the 1914 SS Newfoundland and SS Southern Cross disasters and; in the larger context, a recognition of the lives and work of all sealers and their historic place in the economy and social fabric of our province.

The Interpretation Centre provides visitors with multiple opportunities to learn about and reflect on the history of sealing and sealers. Exhibits bring their stories vividly to life in the context of families and communities. Multidimensional exhibits including artifacts, art and multimedia have been designed to create a rich visitor experience.

The Sealers Memorial Statue and Monument located at Porter's Point in Elliston commemorates the 254 lives lost in the twin sealing disasters of 1914. In a larger sense, it honours all those who have taken great risks on the sea to support their families and build communities. Created by acclaimed sculptor Morgan MacDonald, the statue depicts a father and son from Elliston who lost their lives in the 1914 SS Newfoundland sealing disaster.

Home from the Sea Foundation also offers a guided tour from the Interpretation Centre to the Sealers Memorial. Along the way, you'll learn about our historic churches, merchant premises and why this Centre and Memorial are so important to us here. This interpretive walk takes around 45-60 minutes.

Cost:                   Group Rate—Interpretation Centre (\$4 per person)

                              Group Rate—Interpretation Centre plus Interpretive Walk (\$12)

Lunch can also be booked in advance at Nanny's Root Cellar Kitchen, just minutes from the Centre. We can make this reservation for you.

If interested in booking a tour, please contact the Centre at 476-3003 or email [mcoleshayley@homefromthesea.ca](mailto:mcoleshayley@homefromthesea.ca) and we will work with you to plan the tour that best suits your needs. Additional information can be found on our website [www.homefromthesea.ca](http://www.homefromthesea.ca) As well, please visit Trip Advisor for feedback from our visitors. The Interpretation Centre received the Trip Advisor Certificate of Excellence for 2017.