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Job Posting: Link Worker for Social Prescribing Project (Full time temporary position starting May 2024; One Location: Eastern Urban – St. John’s West Family Care Team.

Background

SeniorsNL is a charitable, not-for-profit organization that promotes, enhances, and supports the independence and well-being of older adults in the province. It is the only community seniors' organization in Newfoundland and Labrador dedicated to providing information, referral, and resources to seniors and those that support them to make informed decisions and connections to programs and services that support health and wellbeing.

SeniorsNL is committed to inclusion, diversity, equity, and accessibility. These values are important in our hiring practice and guides the work the organization does to support older adults and those who support them.

About the Link Worker for Social Prescribing:

The Link Worker position is the first of its kind in Newfoundland and Labrador. As a member of the Family Care Team (FCT) the link worker will play a critical function in social prescribing within the NL health care system. The Link Worker will work with older adults aged 50+ who have been referred by a member of a FCT.

The position will contribute to older adults’ health and wellbeing by assessing need and connecting them to a range of non-clinical community supports. This could include programs and services that can support such things as managing stress and loneliness, finding social groups, and engaging in physical activity. The position will also assist with referring and providing information on employment options, various benefits specific to the individual, housing programs, and legal services in the region.

Vital skills for this role are the ability to build a strong relationship with the FCT and to establish quick rapport with the people being referred by listening carefully to what is important to them and what motivates them.

Who Are You?

- You are excited about being a part of a collaborative environment that fosters increased access to programs and services for improved health and well-being.
- You are eager to learn and develop new skills and teach others what you have learned.
- You are a critical thinker and problem solver.
- You understand the importance of creating relationships that build respect and cooperation.
- You value lived experience and meaningful involvement.
- You are a true self-starter with a can-do attitude and would be excited about the use of social prescribing and facility access to programs and services.
- You are an adaptive person with a growth mindset who focuses on the details and thrives at staying organized and completing high quality work.
- You are a strong communicator and use those skills to write clearly and succinctly and to build positive, respectful, and strong working relationships.

This position requires a person who is respectful of others, well organized, efficient, detail oriented, and can work in a collaborative environment. Specific duties necessary for this position include, but are not limited to:

- Deliver effective social prescribing referrals as identified with individual and from the perspective of “what matters to you”.
- Work as a collaborative member of the FCT.
- Contribute to the evaluation of the service by collecting and recording monitoring, impact, and outcome data using required systems.
- Manage own case load to ensure individuals receive appropriate levels of support and that expectations are met.
- Act as a mentor to new Link Workers using the training given and the experience gained.
- Maintain thorough documentation and ensure follow up on important actions and decisions.
- If required, attend, and participate in stakeholder meetings/workshops, and team meetings.

Skills and Qualifications:

- Experience in a role that involves delivering face-to-face support in a relevant health or social care environment. This can be acquired in

through a combination of post-secondary education in the human services field, work, or extended volunteer experience.

- Experience working with populations facing multiple barriers to accessible and equitable supports.
- Experience in the areas of population health and health equity.
- Understanding of the social determinants of health.
- An understanding of the principles of privacy and confidentiality.
- Ability to think strategically and analytically.
- Ability to work well independently and in a team environment.
- Understanding of and ability to collect and record data to enable the monitoring of key performance indicators.
- Excellent time management skills.
- Ability to adapt to changing environments and timelines.
- Excellent communication and interpersonal skills.
- Proficiency with Microsoft products, applications, and services.
- If hired, a certificate of conduct and a vulnerable person sector check is required.
- Access to a vehicle, as travel will be required.

Compensation:

\$50,000 per annum, with a 3% increase in years two and three. Three weeks vacation. Monday to Friday. Flexible work model.

Please submit Cover Letter and Resume to suzannebrake@seniorsnl.ca by 4:00 pm on April 29, 2024.